



Oxus America
175 Kay Industrial Dr.
Orion Twp., MI 48359
Phone: 248-475-0925
Toll Free: 888-475-1568
sales@oxusamerica.com
www.oxusamerica.com

Instructions for the Use and Return of POC Sieves - Caire Freestyle Comfort Sieve

Please read the following instructions prior to use:

- *Each Oxus sieve is leak and performance tested to ensure purity at or above OEM specifications.*
- *Minimize the amount of time the sieve is exposed to the environment once the protective caps have been removed.*
- *Do not cut protective caps from sieves to avoid damaging the fitting.*

Oxus sieves require return of an acceptable core within 3 weeks of shipment:

- *Cores consist of any original OEM parts and/or any out-of-warranty Oxus refurbished parts only. Damaged or unusable cores will not be counted towards core receipt.*
- *Return sieve cores in the same packaging as sent by Oxus:*
 - *15 pack box with divider and foam in the bottom of the box*
- *Ship core returns to: Oxus America, 175 Kay Industrial Dr., Orion Twp., MI 48359*
- *See reverse side for Warranty Return Instructions*

Also available from Oxus...

Compressor Rebuild Kits

Valves

Stationary Sieve Replacements

POC Sieve Replacements



Oxus America
175 Kay Industrial Dr.
Orion Twp., MI 48359
Phone: 248-475-0925
Toll Free: 888-475-1568
sales@oxusamerica.com
www.oxusamerica.com

Instructions for the Warranty Return of POC Sieves - Caire Freestyle Comfort Sieve

An RMA (Return Material Authorization) number is required prior to return of the product to Oxus for repair, credit, or replacement.

- *All Oxus POC sieves come with a 1 year warranty against leaks and rupture.*
- *Prior to return of the warranted product, contact Oxus through our designated RMA portal at www.oxusamerica.com to initiate an RMA (must include serial number(s) and description of the problem).*
- *If applicable, Oxus will generate and provide an RMA number based on the ship date. The Oxus RMA number represents acknowledgment for return and tracking of product and does not guarantee warranty replacement.*
- *All RMA sieves **MUST** be capped (taped) immediately. **RMA sieves returned without being capped (taped) will not be covered under warranty.***
- *RMAs should be shipped in a manner which provides protection. Sieves damaged in shipment due to improper packaging will not be covered under warranty.*
- ***RMA return sieves must be sent separately from return core shipments.***
- *The RMA number must be included on any shipping documentation and on the outside of the shipping container.*
- *Ship RMAs to: Oxus America, 175 Kay Industrial Dr., Orion Twp., MI 48359*



For more information on our
products and services:

Scan the QR Code
OR

Visit us at www.oxusamerica.com