



Oxus America
175 Kay Industrial Dr.
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Toll Free: 888-475-1568
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www.oxusamerica.com

Instructions for the Use and Return of Stationary Sieve Cores - Direct Supply

Please read the following instructions prior to use:

- *Each Oxus sieve is leak and performance tested to ensure purity at or above OEM specifications.*
- *Minimize the amount of time the sieve is exposed to the environment once the protective caps have been removed.*
- *Do not cut protective caps from sieves to avoid damaging fitting(s).*
- *Remove all tubing from fittings.*

Oxus sieves require return of an acceptable core within 3 weeks of shipment:

- *Cores consist of any original OEM parts and/or any out-of-warranty Oxus refurbished parts only. Damaged or unusable cores will not be counted towards core receipt.*
- *Sieves with broken cap fittings will not be accepted as cores. Please do not return these sieves as cores.*
- *Return sieve cores in the same packaging as sent by Oxus:*
 - *Individual box with foam (2)*
 - *12 set master pack box with dividers (2) and inserts (2)*
- *Sieves should be inserted in packaging for return shipment in the same manner as shipped from Oxus (top down).*
- *Ship core returns to: Oxus America, 175 Kay Industrial Dr. Orion Twp., MI 48359*

See reverse side for Warranty Return Instructions



**For more information on our
products and services:**

**Scan the QR Code
OR**

Visit us at www.oxusamerica.com



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Instructions for the Warranty Return of Stationary Sieves - Direct Supply

An RMA (Return Material Authorization) number is required prior to return of the product to Oxus for repair, credit, or replacement.

- *All Oxus stationary sieves come with a 2 year warranty against leaks and rupture.*
- *Prior to return of the warranted product, contact Oxus through our designated RMA portal at www.oxusamerica.com to initiate an RMA (must include serial number(s) and description of the problem).*
- *If applicable, Oxus will generate and provide an RMA number based on the ship date. The Oxus RMA number represents acknowledgment for return and tracking of product and does not guarantee warranty replacement.*
- *All RMA sieves **MUST** be capped immediately (both the top and bottom fittings). **RMA sieves returned without caps will not be covered under warranty.***
- *RMA's should be shipped in a manner which provides protection. Sieves damaged in shipment due to improper packaging will not be covered under the warranty.*
- ***RMA return sieves must be sent separately from return core shipments.***
- *The RMA number must be included on any shipping documentation and on the outside of the shipping container.*
- *Ship RMAs to: Oxus America, 175 Kay Industrial Dr. Orion Twp., MI 48359*

Also available from Oxus...

Invacare Stationary Sieve Replacements

Respironics Stationary Sieve Replacements

DeVilbiss Stationary Sieve Replacements

Invacare 4-Way Valves

Respironics Valves