



Oxus America
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Instructions for the Use and Return of the Oxus Refurbished Thomas 2450 Compressor

Please read the following instructions prior to use:

- *Thomas 2450 Compressor Models are not interchangeable. Make sure you install the same model of compressor into the concentrator as what you took out.*
- *Remove the plug from the output tube.*

Oxus Refurbished Thomas 2450 Compressors require an acceptable core PRIOR to filling your order.

- *Cores consist of any original OEM parts and/or any out-of-warranty Oxus refurbished parts only. Damaged or unusable cores will not be counted towards core receipt.*
- *Accepted cores must include all necessary compressor parts including:*
 - *Output tubing and output tubing sleeve*
 - *Trombone/Intake Fitting*
 - *Compressor mounting springs*
- *Please, Do NOT send back the capacitor*
- *Ship Thomas 2450 Compressor cores in appropriate packaging to avoid any damage during shipment. Oxus recommends that you bubblewrap each individual compressor core and use extra strength packaging. You may also use compressor packaging provided previously by Oxus:*
 - *Individual compressor box*
 - *Bulk compressor box with dividers (3), layer pads (3), and lid placed on a 48" x 40" pallet*
- *Oxus will ship back the same model of compressor as the cores you send in. Make sure to take note of what compressor model needs to go back into your concentrator.*
- *Ship core returns to: Oxus America, 175 Kay Industrial Dr. Orion Twp., MI 48359*



**For more information on our
products and services:**

Scan the QR Code

OR

Visit us at www.oxusamerica.com

See reverse side for Warranty Return Instructions



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An RMA (Return Material Authorization) number is required prior to return of the product to Oxus for repair, credit, or replacement.

- *All Oxus Refurbished Thomas 2450 Compressors come with:*
 - *1 year warranty on the Top End*
 - *2 year warranty on the Bottom End*
- *Prior to return of the warranted product, contact Oxus through our designated RMA portal at www.oxusamerica.com to initiate an RMA (must include serial number(s) and description of the problem).*
- *If applicable, Oxus will generate and provide an RMA number based on the ship date. The Oxus RMA number represents acknowledgment for return and tracking of product and does not guarantee warranty replacement.*
- *RMA's should be shipped in a manner which provides protection. Compressors damaged in shipment due to improper packaging will not be covered under the warranty.*
- ***RMA return compressors must be sent separately from return core shipments.***
- *The RMA number must be included on any shipping documentation and on the outside of the shipping container.*
- *Ship RMA's to: Oxus America, 175 Kay Industrial Dr. Orion Twp., MI 48359*

Also available from Oxus...

Sieve Replacements for Everflo and Invacare Concentrators

Respironics Valves

Compressor Rebuild Kits

POC Sieve Replacements

New Thomas 2450 Compressors